

Mobile Infirmiry

EpicCare Ambulatory Physician Training

Target Audience: This enduring material is designed for Infirmiry Health System admitting physicians.

Activity Overview: The purpose of this E-Learning activity, formatted as an enduring material, is to provide structured, self-directed online learning for physicians on topics relevant to EpicCare implementation at Infirmiry Health System. This activity allows for application of hands-on learning of the EpicCare system within a simulated environment. This entire activity is comprised of 17 educational, hands-on E-learning modules via HealthStream; achievement is measured by completion of a physician transcript. Based on the estimated time of 15 minutes for completing one module, minimum credit of 0.25 credits shall be awarded to physicians; increments of 0.25 credits shall be awarded to those completing additional modules, up to a maximum of 4 *AMA PRA Category 1 Credit(s)*[™]. Upon completion of the assigned E-learning activities, physicians shall be able to navigate Epic Software as we transition from paper to electronic chart documentation required at Mobile Infirmiry Medical Center, enabling accurate patient encounter documentation into the electronic medical record.

EpicCare E-Learning



2012 Dates

Original Release: September 17, 2010
Recent Review/Approval: September 14, 2011
Termination: December 31, 2012

Instructions:

Log onto www.healthstream.com/hlc/mihs to access pre-assigned e-learning modules. Use your assigned UserID (DR#) and Password to access the system.

Individual Module Objectives:

1. GENERAL E-LEARNING FOR ESMS

PC Basics

- Master computer basics of mouse and keyboard functions in order to navigate Epic Software

E-Learning Tutorial

- Familiarize yourself with the design and structure of Epic's e-learning in a virtual environment, simulating a real work environment.

Overview of Hyperspace (Epic's graphical user interface.)

- Explore structure of Hyperspace to navigate efficiently through the system.
- Learn Shortcuts to access online help and perform tasks quickly

Overview of In Basket for Administrators

- Explore message types used in EPIC

2. Office Visit Demonstration

- Observe a nurse and physician using Epic in an office visit

3. Reviewing a Patient's History

- Review and update a patient's history.
- Document patient-reported immunizations.

4. Placing Orders

- Place and modify medication and procedure orders.

5. Writing a Progress Note with NoteWriter

- Document a visit using Epic's NoteWriter

6. Writing a Progress Note Using SmartTools

- Write a progress note in a SmartSet using SmartTools

7. Sending Letters

- Create and send letters written by you or someone else

8. Reviewing Results with In Basket

- View and respond to lab results messages.

9. Same Day After Visit Follow Up

- Add to a visit after an encounter is closed by creating an addendum.

10. Follow Up on Patient Calls

- Follow up on patient calls

11. Multi-Problem Office Visit Workflow for Physician

- Document on a multi-problem visit.

12. Order Management

- Modify orders in the system.

13. Identifying Today's Patients

- Determine which patients will be seen on a given day.

14. Basic Office Visit Workflow for Physician

- Document an office visit.

15. Creating Out of Contact With In Basket

- Assure In Basket work is covered when you are gone.

16. Transcription Authentication and Chart Cosigns

- Authenticate a transcription
- Cosign a chart

17. Use the Level of Service Calculator

- Utilize Level of Service Calculator to ensure proper billing

Further study of the EPIC system may be accessed by logging into HealthStream as a "student" user. Click on the "catalog" tab and type in "Epic" at the search box for additional E-learning opportunities. Additional information is available by contacting info@epic.com.

Disclosures

As **activity planners**, Dr. William Gewin and Kimberly Corbett disclose no affiliations or financial agreements which could be perceived as a potential conflict of interest. Disclosures and conflict of interest statements of the **Medical Education Committee** have been reviewed and there are no indications of a conflict of interest related to the content of this activity.

Designation

The Mobile Infirmiry Medical Center designates this enduring material for a maximum of 4 *AMA PRA Category 1 Credits*[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Mobile Infirmiry Medical Center is accredited by the Medical Association of the State of Alabama to provide continuing medical education for physicians.